

Warranty

Subject to the provisions in Woodtech's Terms and Conditions, Woodtech warrants to Buyer that all products sold to Buyer will conform to all applicable written specifications of Woodtech, and shall be free from substantial defects in material or workmanship for a period of time not to exceed five (5) years for veneer products and three (3) years for solid wood products from transfer of title to Buyer. Woodtech shall not be responsible for natural defects in any products provided to Buyer. Normal wear and tear or damage from Buyer usage is not warranted. For example, finishes may naturally fade or deteriorate with extended use. Normal conditions are not defects and are not covered under this warranty. In the event Buyer discovers, within the applicable warranty period, the existence of any defect which is covered by the foregoing warranty, Buyer must provide written notice to Woodtech within ten (10) days after discovery, and Woodtech shall take steps to correct or otherwise cure such defect.

Woodtech warrants that all repair or replacement parts delivered and/or installed by Woodtech in connection with its warranty obligations will be free from any substantial defect in material or workmanship for a period of ninety (90) days following delivery, and such repairs or replacements shall not renew or extend the original warranty period. All parts returned or retrieved and replaced by Woodtech become the property of Woodtech.

Any damage on glass, natural or manmade stone are not cover by Wood Tech's Limited Warranty, once the product is accepted by client in perfect condition.

Buyer shall pay Woodtech's separate charges, in accordance with Woodtech's prices and terms then in effect, for all parts which (1) are required to be replaced or repaired as a result of normal or excessive wear and tear and maintenance of the product, (2) are necessary in order to make additions or modifications to the product as requested by Buyer, or (3) are necessary in order for Woodtech to make repairs or replacements not covered by warranty, including, without limitation, repairs to or replacements of product or parts damaged as a result of any accident, misuse, neglect, alteration, improper storage, installation, or maintenance, or unauthorized repair or defects caused directly or indirectly by Buyer, its agents, or contractors. Any misuse or alteration of the product shall void this Limited Warranty.

No waiver, alteration, addition or modification of the forgoing shall be valid unless made in writing and signed by an executive officer of Woodtech.

All product shall be stored, installed and maintained after installation at the temperature between 55- and 78-degree Fahrenheit, at 43% to 70% relative humidity, and shielded from direct sunlight. Failure to provide and maintain adequate temperature and humidity conditions and to protect from direct sunlight, will void any and all Woodtech Inc. warranties. If Equipment is installed in our product and generates and/ or build up heat inside our product over 78-degree Fahrenheit, this shall void this Limited Warranty.

Solid wood product indoor, reclaimed wood, salvaged wood, slabs, butcher block, rustic wood, etc. Slight cracks, warping, imperfections and color variations are inherent to each piece and are not considered defects. Wood adjusts different times of the year to the moisture content of the air. In a sense the wood breathes. Solid wood will also adjust to the moisture content of your space. A dry space may cause the wood to move or crack more than the space with proper humidity. Failure to provide and maintain adequate temperature and humidity conditions (temperature between 55- and 78-degree Fahrenheit, at 43% to 70% relative humidity) and to protect from direct sunlight shall void this Limited Warranty.

Solid wood products outdoor, slight cracks, warping, imperfections and color variations are inherent to each piece and are not considered defects. Wood adjusts at different times of the year due to the moisture and heat content in the air. Discoloration is expected due to direct sun light exposure and outdoor elements, we recommend oiling the product every 6 months on intense sun light exposure, we'll provide the oil spec based on your product's wood species.

WOODTECH RESERVES THE RIGHT TO DECIDE IF A REPAIR OR REPLACEMENT SHOULD TAKE PLACE